

Compassionate Corps Program FAQs

Q: What is the Compassionate Corps Program and why was it created?

A: The Compassionate Corps Program is a program created by EMD Serono Fertility that provides free medicine to eligible, uninsured military veterans with service-related injuries that have rendered them infertile or their spouses. The program was designed to help reduce barriers to treatment for eligible veterans and their spouses.

Q: Who is eligible for the Compassionate Corps Program?

A: Medically retired United States military veterans who are infertile due to a service-related injury and not insured for infertility medicine or their spouses are eligible for the program if the patient has been diagnosed by a physician as requiring IVF*/ART. † To be eligible, the veteran also needs to have served in the US Marines, Army, Navy, Air Force, or Coast Guard.

Q: Are donor and surrogate patients eligible for the Compassionate Corps Program?

A: Yes. Spouses, surrogates, and donors are all eligible for the program as long as the applicant meets the eligibility requirements.

Q: Do the applicant and patient have to be husband and wife?

A: No. The patient can be a significant other, donor, or surrogate.

Q: How does a patient enroll in the Compassionate Corps Program?

A: To enroll in the Compassionate Corps Program, patients should access the Enrollment and Authorization to Use and Disclose Health and Other Personal Information forms on www.CompassionateCorps.com. Once the forms are filled out, a copy of the veteran's DD-214 as well as any medical information or records relevant to the application must be attached. All documents should then be faxed to 1-(866) 882-2900.

Additionally, the patient will need to work with his or her fertility physician to submit the Compassionate Corps Product Request form. The Product Request form can also be found on www.CompassionateCorps.com.

Q: How can a patient obtain his or her DD-214?

A: A patient can request his or her DD-214 by visiting <http://www.archives.gov/veterans/military-service-records/> and following the instructions on the site.

Q: What is covered by the Compassionate Corps Program?

A: The Compassionate Corps Program covers all formulations of Gonal-f® (follitropin alfa for injection), Ovidrel® PreFilled Syringe (choriogonadotropin alfa injection), and Cetrotide® (cetorelix acetate for injection).

Q: What is not covered by the Compassionate Corps Program?

A: The Compassionate Corps Program does not cover anything other than all formulations of EMD Serono Fertility products. All other drugs in a patient's stimulation protocol or other medical costs, including required testing or treatments, are not covered.

EMD Serono Fertility, however, is dedicated to creating access solutions for patients who are military veterans. The company is therefore working to build a network of centers that will offer veterans discounts on IVF* treatment. A list of these centers is expected to be available on www.CompassionateCorps.com by July 1, 2014.

Q: What if a patient's prescriptions are covered or reimbursed under TRICARE, the Department of Veterans Affairs, or the Department of Defense?

A: If a patient's prescriptions are covered or reimbursed under TRICARE, the Department of Veterans Affairs, or the Department of Defense, then he or she is not eligible for the Compassionate Corps program.

Q: How long does it take for a patient to find out if he or she is approved for the Compassionate Corps Program?

A: We anticipate that it will take 2 business days from the day all enrollment documentation is received for a patient to learn about his or her approval status.

Q: After a patient is approved for the Compassionate Corps Program, how many days does it take for him or her to receive EMD Serono Fertility medicines?

A: We anticipate that it will take 2 business days after approval is received for the patient's fertility center to receive the patient's EMD Serono Fertility medicines.

Q: Where can a patient obtain his or her EMD Serono Fertility medicines once the patient is approved for the Compassionate Corps Program?

A: A patient's EMD Serono Fertility medicine will be sent to his or her fertility center. The patient should make arrangements with the center to pick up the medicine.

Q: Is a patient's spouse eligible for the Compassionate Corps Program?

A: The Compassionate Corps Program is designed to help veterans who are suffering from infertility due to a service-related injury or their spouses. To apply, veterans and their spouses should download the Enrollment form as well as the Authorization to Use and Disclose Health and Other Personal Information form on www.CompassionateCorps.com. They need to fill out both the applicant information and patient information boxes on the Enrollment form. They should attach a copy of the veteran's DD-214 and any medical information or records relevant to the application. All the documents should be faxed to 1-(866) 882-2900.

Additionally, the patient will need to work with his or her healthcare provider to submit the Compassionate Corps Product Request form. The Product Request form can also be found on www.CompassionateCorps.com.

Q: For how many cycles is the Compassionate Corps Program available?

A: The Compassionate Corps Program is available for up to 2 cycles per calendar year.

Q: What if a patient's fertility center is not participating in the Compassionate Corps Program?

A: In order to apply for the Compassionate Corps Program, a patient's fertility center must participate in the program. To become a participating member, centers can contact EMD Serono at Fertility.Marketing@EMDSerono.com. A list of participating centers is anticipated to be available on www.CompassionateCorps.com by July 1, 2014.

Q: Why does a patient's physician need to fill out a Compassionate Corps Product Request form?

A: A physician needs to fill out a Compassionate Corps Product Request form to ensure that the patient fits the program parameters.

Q: Can the Enrollment and Product Request forms be e-mailed to Fertility Lifelines?

A: No, but the forms can be faxed or mailed to:

Fax: 1-866-882-2900

Mail: Fertility LifeLines™
12 Kent Way
Byfield, MA 01922
Attn: Compassionate Corps Program

Q: What if a patient is not eligible for the Compassionate Corps Program? Is there another program that will help him or her save on fertility medicine?

A: **Self-pay veteran patients:** If a veteran does not fit the Compassionate Corps Program parameters and does not have insurance, we encourage them to apply for the Compassionate Care Program. The Compassionate Care Program offers discounts for eligible patients based on financial need. The Compassionate Care Program offers veterans a minimum discount of 25% off of the self-pay price of EMD Serono medicines. Based on income eligibility, patients can receive a total discount of either 50% or 75%.

To apply for the Compassionate Care Program, patients should visit www.EMDSeronoCompassionateCare.com or call 1-(855) 541-5926 and complete the Enrollment form.

Self-pay nonveteran patients: If a patient does not have insurance, we encourage them to apply for the Compassionate Care Program. The Compassionate Care Program offers discounts for eligible patients based on

financial need. The program offers discounts as high as 75% off the self-pay price of medicine, with a minimum discount of \$10 per unit that they will receive by submitting a rebate form.

To apply for the Compassionate Care Program, patients should visit www.EMDSeronoCompassionateCare.com or call 1-(855) 541-5926 and complete the Enrollment form.

Insured patients: If a patient is privately insured, we encourage them to consider using our Co-Pay Savings Card. The Co-Pay Savings Card can help eligible insured patients save money by discounting or eliminating their co-pays. Offer not valid for prescriptions that may be reimbursed under federal or state healthcare programs, including Medicaid, Medicare, TRICARE, the Department of Defense, the Department of Veterans Affairs, or any other similar programs, including any state medical pharmaceutical assistance program.

For more information about the Co-Pay Savings Card, patients should visit www.fertilitylifelines.com.

*IVF, in vitro fertilization.

†ART, assisted reproductive technology.